

**ARIZONA DEPARTMENT OF HEALTH SERVICES (ADHS)
Office for Children with Special Health Care Needs (OCSHCN)
Integrated Services Grant**

Cultural Competency Committee Meeting

November 22, 2005

Attendees:

Dr. John Molina, AHCCCS; Michael Allison, ADHS Native American Public Health Services; Kristine Buchanan, Quest to Cure Foundation; Victor Flores, Community Partnership of Southern Arizona; Renaldo Fowler, Arizona Center for Disability Law; Teresita Oaks, ADHS Chronic Disease Prevention & Nutrition Services; Theresa Price, Native American Education Program; William Santiago, Special Education-Mesa School District; Lilly Sly, Arizona Department of Education; Suncerria Tillis, ADHS Health Systems Development; Miriam Vega, ADHS Health Systems Development; Dr. Jacquilyn Cox, ADHS OCSHCN; Ramona Quihuiz, ADHS OCSHCN; Gloria Payne, ADHS OCSHCN; Jill Bizzell Wendt, ADHS OCSHCN

Jill Bizzell Wendt - Facilitator

Jill Bizzell Wendt opened by welcoming everyone to the first meeting. She ran through the agenda items and introduced Dr. John Molina. Dr. Molina is the Medical Director for AHCCCS and will serve as the Chairperson for this Committee.

Dr. Molina's Presentation: Dr. Molina talked about cultural diversity being a strong interest of his. Diversity issues involves both health and education issues. In meetings we have the ability to bring together many ideas from many different experiences. He spoke of the 22 Native American tribes in Arizona with issues relating transportation, education, medical access, etc. He presented an overview of AHCCCS's Native American Initiatives. -The PowerPoint slides from this presentation are available on the website. http://www.azis.gov/pdf/ahcccs-native-american-cultural-comp_j_molina.pdf

Jacquilyn Cox, Ph.D. Presentation: Dr. Cox talked about the grant awarded by the U.S. Department of Health and Human Services, Health Resources and Services Administration, Maternal and Child Health Bureau to the Office for Children with Special Health Care Needs. There are ten committees being created to focus on the initiatives consistent with the Maternal and Child Health Bureau National Performance Measures. The committees are: Education and Training, Cultural Competency, Parent Advisory Council, Youth Advisory Council, Quality Improvement – Clinical, Quality Improvement – Data, Specialty Services, Insurance, Community Development Initiative, and Medical Home. These committees will report to a statewide task force. The Task Force will consolidate the activities and recommendations from each committee at the end of the three-year contract, and develop a White Paper for the Governor.

The second part of the Grant evaluates the services of four medical homes. Two school-based clinics and two pediatric practices will be selected. A full-time screener and a contracted care coordinator will be provided to each clinical setting. Data will be gathered on the follow-up of positive screening results, the timeliness with which services are delivered, barriers to receiving services, and the satisfaction of the families with the new services. The PowerPoint Slides from this presentation are available on the website http://www.azis.gov/pdf/overview_j-cox-10-05.pdf.

Introduction of attendees.

Jill Bizzell Wendt Presentation: Jill talked about the task of the committee, informational sharing, providing training materials in other languages. The Cultural Competency Committee will be a resource to the Task Force and have the ability to look at the activities of other specialty committees through the website. Working on a connection/partnership with Universities for connection for communities. A recruitment plan to bring professionals into the State. Increasing their knowledge, make them sensitively aware of what is going on. Education and health care are very weak.

“A Picture of Integration” – Eden and Acacia. They were born worlds apart. One from China, one from Mesa. How their approaches to life were so different. They learned to share their experiences together. Sharing resources. Eden and Acacia continue to grow, learn and appreciate what life has to offer. The PowerPoint slides are available on the website <http://www.azis.gov/pdf/cultural-competency-jill.pdf>.

Part of this committee’s responsibility is to share knowledge, issues and acceptance of commitment toward services for children with special health care needs. To cooperate and collaborate, as well as to implement changes. Jill spoke about the “Parent-Professional Community Partnerships” insert in the back of Section 3 of the Binders. This insert is an overview of significant accomplishments by the Parent-Led community teams. Jill noted that the Hopi community is currently working with OCSHCN staff to begin their own Community Development Action Team using parents, youth, leaders and community members from the Hopi Tribe.

Renaldo Fowler from the Arizona Center for Disability Law office voiced concern about whether each committee would be meeting their responsibilities pertaining to cultural competency. Jill suggested that the Cultural Competency committee could address that. One way to work on this is through the website, which monitors the activities of each committee and their meetings and outcomes. Additionally, we will have the opportunity to report to the Executive Task Force throughout the grant period.

Lily Sly from the Department of Education expressed that this committee is a worthwhile effort to help improve all areas since culture is integral. She expressed her enthusiasm to be a part of this on-going effort.

Victor Flores Presentation: Victor Flores is the Cultural Diversity Specialist for the Community Partnership of Southern Arizona (CPSA). He feels that this Committee is an opportunity to be a responsive approach to culture. He discussed his previous experience in working with the community as it relates to parole, probation, education and behavioral health. He recently developed a Cultural Competency Plan for CPSA that incorporates looking at the cultural aspects in all methods of service delivery. The PowerPoint slides are available on the website <http://www.azis.gov/pdf/cpsa-cultural-comp-strategic-plan.pdf>. Victor enthusiastically talked about his commitment to change and how important committees like this are to implement changes as we envision and work towards a delivery system that is culturally appropriate, respectful and responsive.

The meeting adjourned. The Committee will be meet again On Wednesday, January 25, 2006, 1:00 p.m. – 3:00 p.m.